

Sudbury Indoor Tennis Centre Members' Code of Conduct

Purpose

The Sudbury Indoor Tennis Centre (SITC) is dedicated to maintaining a safe, respectful, and enjoyable environment for all members, guests, and staff. This Code of Conduct outlines the standards of behaviour, etiquette, and sportsmanship expected of everyone who uses our facilities.

1. General Conduct

- Treat everyone — players, staff, officials, and spectators — with respect and courtesy.
- Absolutely no abusive, harassing, threatening, bullying, or discriminatory behaviour or language.
- Follow all facility rules and the directions of staff.
- Respect property — yours, others', and the club's.
- Help foster an inclusive, friendly, and safe environment.

2. Court Etiquette

- Arrive on time for your court, lessons, or matches.
- Wear proper tennis attire and non-marking shoes.
- Vacate courts promptly when your time ends.
- Keep noise levels appropriate and avoid shouting or loud music.
- Use mobile phones only for emergencies.
- Return balls courteously to other courts.
- Dispose of litter and keep courts tidy.

3. Sportsmanship

- Play fairly and honestly.
- Accept all calls and referee decisions respectfully.
- Congratulate opponents and maintain composure regardless of results.
- Avoid racquet or ball abuse and other unsportsmanlike acts.
- Encourage and support fellow players of all skill levels.

4. Behaviour Expectations

- No verbal or physical aggression, bullying, or intimidation.
- Refrain from alcohol or substance use while playing or participating.
- Treat staff and volunteers with courtesy — they are here to help.

- Use social media responsibly — protect the reputation of SITC and its members.

5. Breaches & Reporting Complaints

- Violations of this Code may lead to: verbal or written warning, temporary or permanent suspension of membership, or revocation of facility access.
- All complaints should be submitted in writing to the Club Director, unless the complaint relates to this person or a Board Member, in which case the complaint should be sent to the Club President.
- Complaints involving abuse, harassment, or discrimination will be handled under the SITC Abuse and Harassment Policy.

6. Acknowledgement

I, the undersigned, have read and agree to comply with the Sudbury Indoor Tennis Centre Code of Conduct and understand that non-compliance may result in disciplinary action as described above.

Member Name (Print)	Signature	Date

Approved by: SITC Board of Directors

Effective Date: _____

Last Reviewed: _____